

Central Texas Regional Transportation Advisory Group Meeting

Thursday
February 18, 2016

1:30 p.m.



CTCOG Building
2180 N. Main Street
Belton, TX 76513



Agenda



**Central Texas Regional Transportation
Advisory Group (CTRTAG) Meeting
Thursday, February 18, 2016
1:30 P.M.**

AGENDA

1. Welcome and Introductions.
2. Public comments.
3. Staff Update.
4. Approve minutes from the November 17, 2015 CTRTAG meeting.
5. Discuss and take appropriate action on items related to updating the Regionally Coordinated Transportation Plan (RCTP) as follows:
 - Inventory of transportation providers and assets;
 - List of agencies responsible for transportation planning;
 - Needs assessment survey questions and methodology.
6. Discuss RCTP FY2016 1st Quarter Report.
7. Other Business.
8. Discuss date, time and agenda items for next meeting.
9. Adjourn.

Dated this 12th day of February 2016.

The Central Texas Council of Governments is committed to compliance with the Americans with Disabilities Act (ADA). Reasonable accommodations and equal opportunity for effective communications will be provided upon request. Please contact the CTCOG office at 254-770-2200 at least 24 hours in advance if accommodation is needed. Comments from the public will be received during the "Public Comments" portion of the meeting. Please limit comments to 3 minutes. No discussion or final action will be taken by the Advisory Group.

Item #4
Minutes

**CENTRAL TEXAS COUNCIL OF GOVERNMENTS
(CTCOG)
CENTRAL TEXAS REGIONAL TRANSPORTATION ADVISORY GROUP MEETING
MINUTES**

Tuesday, November 17, 2015

11:00 am

CTCOG Building--2180 North Main Street--Belton, TX

Voting Members Present

Carole Warlick, Hill Country Transit District (HCTD)—TRANSIT DISTRICT Rep.
Robert Ator, Hill Country Transit District (HCTD)—TRANSIT DISTRICT Rep.
Leslie Hinkle, City of Killeen—MUNICIPALITIES Rep.
Rita Kelley, Bell County Health Services—COUNTIES Rep.
Mike Collins, CTCOG Homeland Security—EMERGENCY ASSIST./MGMT. AG. Rep.
Jason Deckman-CTCOG/KTMPO—METROPOLITAN PLANNING ORGANIZATION Rep.
Grace Deorsam, Area Agency on Aging, AGING & DISABILITY ORGANIZATIONS Rep.
Janice Taylor, Killeen Housing Authority, TRANSIT USER Rep.
Tim Hancock, Arrow Trailways, PRIVATE TRANS. PROVIDER Rep.
Thomas Wilson, CTCOG/AACT, HEALTH & HUMAN SERVICES Rep.
Terry Mustapher, Bring Everyone in the Zone, MILITARY & VETERANS ORG. Rep.

Non Voting Members Present

Cheryl Maxwell—CTCOG/Killeen-Temple
Metropolitan Planning Organization (KTMPO)
Christina Demirs—CTCOG/KTMPO
Greg Davis—TxDOT, Waco District

Public Present

Steve Vitucci, TAMU-CT
Capt. Richard A. Bragg, Jr., TAMU-CT
Shilpa Singh—TAMU-CT
Sandra Blackwell—TAMU-CT
Katie Clemmer—TAMU-CT
Kait Osborne—TAMU-CT
Kris Price—TAMU-CT
Elizabeth Brown—TAMU-CT
Brady Miller—TAMU-CT

Chair Carole Warlick opened the meeting at 11:02 a.m.

1. Welcome and Introductions.

Chair Warlick welcomed everyone to the meeting and introductions were made.

2. Public Comments.

None.

3. Staff Update: Air Quality

Christina Demirs announced Proposition 7 passed in November's General Election. Proposition 7 provides a new transportation funding source through the general use and motor vehicle sales tax.

Christina Demirs gave an update on the latest air quality readings. Jason Deckman provided an explanation as the new EPA regulations could impact this region.

Cheryl Maxwell announced that a new Bicycle and Pedestrian Advisory Committee and a Freight Advisory Committee have been formed to review transportation related issues and ways to improve them.

4. Approve Minutes of the October 6, 2015 CTRTAG meeting.

Thomas Wilson made a motion to approve the minutes, seconded by Mike Collins; the motion passed unanimously.

5. Discuss and take appropriate action to appoint additional CTRTAG Voting Members.

Christina Demirs informed the members that there was a need for representatives from Child Advocacy and Metropolitan Planning Organization stakeholder groups. Janell Frazier from Central Texas 4C Headstart and Jason Deckman with KTMPO are willing to serve in these positions respectively. Ms. Demirs also informed the members that there was still a need for representatives from Education Facilities and Medical Facilities.

Rita Kelly made a motion for Ms. Frazier and Mr. Deckman to be approved, seconded by Terry Mustapher; the motion passed unanimously.

6. Discuss Regionally Coordinated Transportation Plan (RCTP) FY2015 4th Quarter Report.

Robert Ator went over the information in the 4th Quarter Report. They are on track for meeting expectations and have several on-going tasks. Additionally, he stated they are aware of the need for new routes, expanded hours, and capital improvements; however without additional funding, they are not able to implement those needs at this time.

7. Question and Answer session with Texas A&M-Central Texas (TAMU-CT) regarding their proposal to update RCTP.

TAMU-CT was the only contractor to submit a proposal in response the RFP issued to update the RCTP. Members from the contractor team were present to discuss in detail how they plan to conduct the study in accordance with the required deliverable and budget. The TAMU-CT team members also answered questions from RTAG members.

8. Discuss and take appropriate action to select a contractor to update the RCTP for Central Texas State Planning Region 23.

Christina Demirs went over the budget and deliverables for the project. The CTRTAG discussed the proposal and then scored it based upon the scoring criteria included in the RFP. The project scored 100 out of 100 points.

Leslie Hinkle made a motion to select TAMU-CT as the contractor to update the RCTP, seconded by Thomas Wilson. The motion passed unanimously.

9. Other Business

No other business was discussed.

10. Discuss date, time and agenda items for next meeting.

The next meeting will be either January 12 or 26 at 11:00am. Ms. Demirs will send a doodle poll to determine the best date.

11. Adjourned.

The meeting was adjourned at 11:50 a.m.

Carole Warlick, CTRTAG Chair

Cheryl Maxwell, Planning Director, CTCOG

Item #5

RTCP Materials

List of Transportation Providers in State Planning Region 23

Provider Name	Type of Service	Service Area	Number	Type of Vehicles	Phone Number	Address
Amtrak	Rail	Temple			800-872-7245	315 W. Ave. B, Temple, TX 76501
Greyhound Lines Inc	Bus-Private	Temple and Mason			254-773-4123	20 S. 5th St., Temple, TX 76501
Arrow Trailways of Texas	Bus-Private	Killeen			254-526-0545	403 N. 2nd St., Killeen, TX 76541
Arrow Trailways of Texas	Bus-Private	Temple			254-773-4123	20 S. 5th St., Temple, TX 76501
Hill Country Transit District	Bus-Public	Nine Counties			325-372-4677	2905 W. Wallace St. San Saba, TX 76877
Hill Country Transit District	Bus-Public	Nine Counties			254-616-6800	1509 Martin Luther King Blvd, Killeen, TX 76543
Southwestern Couches Inc	Bus-Public	Nine Counties			254-634-3843 or 634-2873	201 E. Ave C, Killeen, TX 76541
Harker Heights Taxi Cab	Taxi	Harker Heights/Killeen area			254-699-2299	408 E. Ave G, Killeen, TX 76541
Yellow Cab Co	Taxi	Killeen/Austin			254-773-6855	S. 13th St., Temple, TX 76504
Gen-Tex Airport Shuttle	Shuttle	?			254-449-6437	9000 E. Trimmer, Killeen, TX 76542
ANS Airport Shuttle	Shuttle	Killeen/Austin			254-690-6725	P.O. Box 1773 Harker Heights, TX 76547
Flash Transportation Airport	Shuttle	Killeen/Austin			512-868-1000	2508 Williams Dr. # 130, Georgetown, TX
Cove Taxi	Taxi	Killeen/Copperas Cove area			254-542-8626	806 N. 13., Copperas Cove, TX 76522
Cove Taxi	Taxi	Killeen/Copperas Cove area			254-526-8200	Killeen, TX 76540
Express Cab Co.	Taxi	Killeen/Belton area			254-698-0598	12102 FM 439, Belton, TX 76513
Kelly Cab	Taxi	Killeen area			254-699-2227	4217 E. Veterans Memorial Blvd, Killeen, TX
Luxury Cab Co.	Taxi	Dallas, Waco, Killeen, Austin, Houston			254-628-8294	1001 N. Twin Creek Dr., Killeen, TX 76543
Killeen Cab Co.	Taxi	Killeen area			254-680-5217	
Independent School Districts	Bus/School	** Nine Counties				
See Separate Sheet						
Holy Trinity Catholic High School	Bus/Private	Temple area			254-771-0787	6603 W. Adams Ave, Temple, TX 76502
Ralph Wilson Youth Club	Bus/Private	Temple area			254-773-9001	1515 S. 25th St. Temple, TX 76504
Belton Christian Youth Center	Bus/Private	Belton			254-939-5759	505 E. Avenue C, Belton, TX 76513
D & C Transport	Shuttle/Private	Killeen area			254-634-7911	5909 Buckaroo Place, Killeen, TX 76542
Boys and Girls Club of Central Texas	Shuttle/Private	Killeen area			254-634-0308	5100 Trimmer, Killeen, TX 76542
Boys and Girls Club of Central Texas	Shuttle/Private	Killeen area			254-698-7406	2900 E. Elms Rd, Killeen, TX 76542
Boys and Girls Club of Central Texas	Shuttle/Private	Killeen area			254-554-8030	304 W. Avenue B, Killeen, TX 76541
Boys and Girls Club of Coppell	Shuttle/Private	Copperas Cove area			254-547-5578	2777 FM 116, Copperas Cove, TX 76522
The Boys and Girls Club Gatesville	Shuttle/Private	Gatesville area			254-865-8347	2533 E. Main St. Gatesville, TX 76528
The Boys and Girls Club Lampasas	Shuttle/Private	Lampasas area			512-564-1669	107 N. Main St, Lampasas, TX 76550
Central Counties Center For MHMR	Private	Bell, Coryell, Hamilton, Lampasas, and Hamilton			254-526-4146	100 E. Avenue A, Killeen, TX 76541
Amtrak	Rail	Temple			800-872-7245	315 W. Ave. B, Temple, TX 76501
Greyhound Lines Inc	Bus-Private	Temple and Mason			254-773-4123	20 S. 5th St., Temple, TX 76501
Arrow Trailways of Texas	Bus-Private	Killeen			254-526-0545	403 N. 2nd St., Killeen, TX 76541
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Gen-Tex Airport Shuttle	Shuttle	Killeen/Austin			254-449-6437	9000 E. Trimmer, Killeen, TX 76542

CTCOG Transportation Study
Types of Agencies

Please find the information for each within the county/city and enter it on the excel spreadsheet that Sandy is prepping.

Health and Human Services
Fort Hood
Exceptional Family Member (Fort Hood agency)
Texas Work Force
Indigent Health/Service
Meals on Wheels
Food Pantries (when are they open?)
Catholic Services
Senior Citizen Centers
Mental Health Mental Retardation (Intellectual Disability)
Veteran Affairs offices
Shelters
CASA
YMCA
VFW
American Legions
Lions Club
Churches

Independent School District Inventory

Q1 County

- Bell (1)
- Coryell (2)
- Hamilton (3)
- Lampasas (4)
- Llano (5)
- Mason (6)
- Milam (7)
- Mills (8)
- San Saba (9)

Q2 ISD (Please spell the name correctly and write ISD after. Example Killeen ISD, Belton ISD, etc.)

Q3 Number of Buses

_____ Number of buses (1)

Q4 Phone Number

Q5 Physical Address

Q6 Mailing Address

DATA

Transportation Providers in State Planning Region 23

Q1 Provider Name (Example: Amtrak, Boys and Girls Club, Killeen Independent School District)

Q2 Type of Service

- Rail (1)
- Bus-Private (2)
- Bus-Public (3)
- Taxi (4)
- Shuttle (5)
- Bus-School (6)

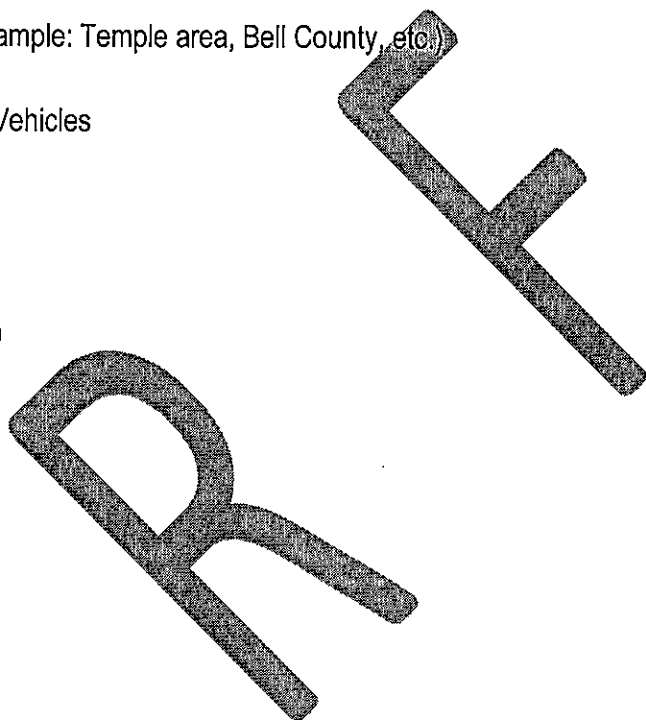
Q3 Service Area (Example: Temple area, Bell County, etc.)

Q4 Number/Type of Vehicles

- _____ Bus (1)
- _____ Van (2)
- _____ Sedans (3)
- _____ Shuttles (4)
- _____ Mini-Vans (5)
- _____ Vehicles (6)

Q5 Phone Number

Q6 Address



Residents: Needs Assessment Survey of Regional Ground Public Transportation

Q1 Needs Assessment Survey of Regional Ground Public Transportation Purpose Statement

Public transportation is a vital asset to your local communities. Public transportation creates opportunities for individuals such as education, employment, recreation, shopping, social activities, community activities and cultural activities that many individuals would not otherwise have. By completing the following survey, you will be aiding individuals in your community as well as helping to shape your local community and public transportation for a better tomorrow. **Confidentiality** Your participation in this research study is 100% voluntary. If you decide to participate in this research survey, you may withdraw at any time. If you decide not to participate in this study or if you withdraw from participating at any time, you will not be penalized. All data are stored in a password protected electronic format to help protect your confidentiality. This research is being conducted by the Central Texas Council of Governments in conjunction with the Central Texas Regional Transportation Advisory Group and Texas A&M University-Central Texas.

Q2 Do you consent to participate in this survey?

- Yes, I DO give consent to participate in this survey. (1)
- NO, I do NOT give consent to participate in this survey. (2)

Q3 DEMOGRAPHICS

Q18 Which county do you live? **If you reside on Fort Hood, regardless of which county you live in, please select Fort Hood.

- Bell (1)
- Coryell (2)
- Hamilton (3)
- Lampasas (4)
- Llano (5)
- Mason (6)
- Milam (7)
- Mills (8)
- San Saba (9)
- *Fort Hood (10)

Q19 What is your zipcode?

Q4 Gender

- Male (1)
- Female (2)

Q6 Age

_____ Slide to your current age (1)

Q5 Ethnicity

- African American (1)
- Asian (2)
- Caucasian (3)
- American Indian/Alaska Native (4)
- Middle Eastern (5)
- Pacific Islander/Hawaiian (6)
- Hispanic or Latino Origin (7)
- Multi-Racial (8)
- Other (9) _____

Q7 What is your primary language?

- English (1)
- Spanish (2)
- German (3)
- Other (4) _____

Q8 I consider myself to be a/an

- Urban resident (city) (1)
- Rural resident (country) (2)

Q9 Do you live in a/an

- apartment (1)
- mobile home (2)
- single family home (3)
- duplex/fourplex (4)
- homeless (5)
- other (6) _____

Q10 Do you own or rent your place of residence?

- Own (1)
- Rent (2)
- Neither (3)

Q11 How many children under the age of 18 live in your home?

_____ Please slide to the correct number (1)

Q12 My annual household income is:

- less than 15,000 (1)
- 15,000-24,999 (2)
- 25,000-34,999 (3)
- 35,000-49,999 (4)
- 50,000-74,999 (5)
- 75,000-99,999 (6)
- 100,000-199,999 (7)
- 200,000 or more (8)

Q13 What is your occupation?

- unemployed (1)
- retired (2)
- student (3)
- homemaker (4)
- management/professional/ related occupation (5)
- service occupation (6)
- construction/extractions/maintenance occupations (7)
- sales and office occupations (8)
- farming/fishing/ranching (9)
- armed forces (10)
- production/transportation/material moving occupation (11)

Q14 Counting yourself, how many people in your household are employed full-time?
_____ Please slide to the correct number (1)

Q15 How many people age 60 and older live in your home?
_____ Please slide to the correct number (1)

Q16 How many working vehicles does your household have?
_____ Please slide to the correct number (1)

Q17 Do you or a family member have a disability which affects your transportation choices?

- I have a disability that affects my transportation choices (1)
- Someone in my family has a disability that affects our transportation choices (2)
- More than one person in my household has a disability that affects our transportation choices (3)
- No one in my household has a disability that affects our transportation choices (4)

Q20 Are you aware of public transportation/HOP bus services in your community?

- Yes (1)
- No (2)

Q21 Are you aware that the HOP bus service is your local public transportation provider?

- Yes (1)
- No (2)

Q39 Have you ever used the HOP in your community?

- Yes (1)
- No (2)

Q22 Do you currently use the HOP?

- Yes (1)
- No (2)

Q23 If you have used public transportation/HOP bus services, were they convenient and easy to use?

- Yes (1)
- No (2)

Q24 If public transportation/HOP bus services were not convenient and easy to use, why not? (please select all that apply).

- bus does not run early enough (1)
- bus does not run late enough (2)
- bus does not run on weekends (3)
- advance reservation required (4)
- no service when needed (5)
- buses were not on time (6)
- trips take too long (7)
- bus stops were not safe (8)
- bus stops too far from home/destination (9)
- long wait for the bus (10)
- bus was not clean or comfortable (11)
- bus fare is too expensive (12)
- reckless driving (13)
- rude driver (14)
- rude reservationist/office staff (15)
- bus schedule, information, or maps are too hard to obtain (16)
- bus schedule, information, or maps are too hard to read (17)
- Other: (18) _____

Q25 Have you ever used the HOP bus services to travel to another city or town?

- Yes (1)
- No (2)

Q26 Have you ever used the HOP bus services to travel to Temple or Killeen?

- Yes (1)
- No (2)

Q27 Are you aware of the HOP bus service hours available in your community?

- Yes (1)
- No (2)

Q29 Are you aware of what days the HOP operates?

- Yes (1)
- No (2)

Q28 How late should the HOP run?

- 6:00pm (1)
- 7:00pm (2)
- 8:00pm (3)
- 9:00pm (4)
- 10:00pm (5)
- 11:00pm (6)

Q30 Should service run on the weekends?

- Saturday only (1)
- Sunday only (2)
- Both (3)
- Neither (4)

Q31 Do you know where the HOP can and cannot take you IN your community?

- Yes (1)
- No (2)

Q32 Do you know where the HOP can take you OUTSIDE your community?

- Yes (1)
- No (2)

Q33 Are you familiar with any of the regular fixed routes offered by the HOP?

- Yes (1)
- No (2)

Q34 Are there any problems in your neighborhood that make getting to the bus stop difficult?
(please select all that apply)

- distance to nearest bus stop (1)
- concern about personal safety to and from the bus stop (2)
- steep curbs/ no sidewalk ramp (3)
- no shelter/ bench at bus stop (4)
- no problems (5)
- other (6) _____

Q35 If you do know someone who needs public transportation services, which of the following best describes them?

- No other means of transportation is available due to their personal circumstances (finances, family, etc.) (1)
- They have a physical or mental disability that restricts their travel options (2)
- I do not know anyone who needs public transportation (3)
- Other: (4) _____

Q36 Public transportation is for:

- those who use a wheelchair or other mobility aid (1)
- those who do not have a vehicle (2)
- those who can no longer drive due to health reasons (3)
- those who do not have a license (4)
- everyone (5)
- none of the above (6)

Q37 How important is public transportation services to your community?

- Important (1)
- Not important (2)

Q38 How aware are people of public transportation services and what they offer?

- Aware (1)
- Not aware (2)

Q40 For what purpose(s) do you use public transportation/HOP bus services? (please select all that apply)

- Religious gatherings (1)
- School/Education (2)
- Place of employment (3)
- Shopping (4)
- Visiting/Social outings (5)
- Recreational facilities (6)
- Medical care facilities (7)
- Other, please specify: (8) _____

Q41 How often have you used public transportation/HOP bus services within the last year?

- Once weekly (1)
- More than once a week (2)
- Less than once a month (3)
- Once monthly (4)

Q42 In using public transportation/HOP bus services, do any of the following apply to a significant portion of your trips? (please select all which apply)

- I usually travel with children (1)
- I rarely travel with children (2)
- I never travel with children (3)
- I sometimes travel with one or more companions (4)
- I rarely travel with companions (5)
- I never travel with companions (6)
- I usually travel alone (7)
- I sometimes travel alone (8)
- I always travel alone (9)
- I need an attendant to travel with me (10)

Q43 If you need an attendant, what form of assistance do you need? (please select all which apply)

- To help me due to visual impairments (1)
- To help me move in my mobility device (2)
- To help me walk with or without mobility aids (crutches, walker, etc.) (3)
- To help me when I may become confused or easily lost (4)
- I do not need an attendant (5)

Q44 Which of the following places have you visited within the last two months using public transportation/HOP bus services? (please select all which apply)

- Religious gatherings (1)
- School/Education (2)
- Shopping (3)
- Visiting/social outings (4)
- Place of employment (5)
- Recreational facilities (6)
- Medical care facilities (7)
- Other, please specify: (8) _____

Q45 If you have used public transportation/HOP bus services, which of the following trips have you made using public transportation/HOP bus services within the two last month? (please list actual locations in the blanks i.e. store names or names of medical care facilities)

- Medical care facilities (1) _____
- School (2) _____
- Place of employment (3) _____
- Religious gatherings (4) _____
- Recreational facilities/Visiting/Social (5) _____
- Shopping (Grocery, Etc.) (6) _____

Q46 What is the most important destination you want to reach using the public transportation provider/HOP bus services, but cannot because the public transportation provider does not go there?

- City: (1) _____
- Zip Code: (2) _____
- Location: (3) _____

Q47 Do you pay individuals other than public transportation to transport you? (i.e. friends, family members or neighbors)

- Yes (1)
- No (2)

Q48 If you pay someone to transport you other than public transportation, how much do you normally pay them per trip?

- Less than \$5.00 (1)
- \$6.00-\$10.00 (2)
- \$11.00-\$15.00 (3)
- \$16.00-\$20.00 (4)
- I do not pay individuals other than public transportation to transport me (5)
- I do not pay anyone to transport me (6)

Q49 What kind of services do you need the most? (please select all which apply)

- Fixed route scheduled bus service (pickup at designated bus stops only) (1)
- Fixed route deviated service (bus operates on a regular route but can go off routes upon request) (2)
- Door-to-door pickup and drop off (bus service can be called ahead for a scheduled pickup for the elderly or persons with disabilities.) (3)
- Curb-to-curb (bus services can be called ahead for a scheduled pickup) (4)
- Other, please specify: (5) _____

Q51 Which do you prefer to travel without using public transportation/HOP bus services?
(please select all which apply)

- Cleaner/more comfortable (1)
- Multiple trip options (2)
- Not comfortable with strangers (3)
- Lack of storage area for Purchased goods (4)
- Convenience (5)
- No advance calls (6)
- Quicker trips (7)
- More dependable (8)
- Transporter relationship (9)
- Not transit dependent (10)
- Do not have to wait for the bus (11)
- Other, please specify: (12) _____

Q52 If you do not use public transportation/HOP bus services, how do you travel? (please select all which apply)

- Own car (1)
- Friend/Neighbor (2)
- Family member (3)
- Taxi (4)
- Agency provides transportation (5)
- Bicycle (6)
- Transportation provided by religious organization (7)
- Other, please specify: (8) _____

Q53 Do you pay individuals other than public transportation to transport you?

- Yes (1)
- No (2)

Q54 If you pay someone to transport you, how much do you normally pay them per trip?

- Less than \$5.00 (1)
- \$6.00-\$10.00 (2)
- \$11.00-\$15.00 (3)
- \$16.00-\$20.00 (4)
- I do not pay individuals other than public transportation to transport me (5)
- I do not pay anyone to transport me (6)

Q55 If you do not use public transportation/HOP bus services, how expensive must gasoline become for you to consider using public transportation?

- \$4.00/gal (1)
- \$4.50/gal (2)
- \$5.00/gal (3)
- \$5.50/gal (4)
- \$6.00/gal (5)
- More (6)

Q56 What is the best quality pertaining to public transportation/HOP bus services?

Q57 What one quality pertaining to public transportation/HOP bus service needs to be improved?

Q58 What one question was not asked on the survey that should have been asked? (please specify both the question and your answer to the question)

Stakeholders Survey-Transportation Needs Assessment

Q1 The 2013 Regional Transit Coordination Plan is being updated and we need your input! Please take a moment to complete this survey and help us improve public transportation in our community. Please note that this is a generic survey. The term "client" refers to the individuals that your organization helps or serves. If your organization's service area encompasses several cities, counties, or other diverse geographic areas, please complete a survey for each area and clearly indicate the geographic area.

Q2 Name of the Organization

Q3 Geographic Area Served

- Bell (1) _____
- Coryell (2) _____
- Hamilton (3) _____
- Lampasas (4) _____
- Hamilton (5) _____
- Llano (6) _____
- Mason (7) _____
- Mills (8) _____
- Milam (9) _____
- San Saba (10) _____

Q4 Please indicate the type(s) of service your organization provides. (Check all that apply).

- Senior services (1)
- Medical services (2)
- Disability services (3)
- Employment services (4)
- Counseling (5)
- Food and/or clothing (6)
- Client transportation (7)
- Government services (8)
- Housing (9)
- Education (10)
- Recreation/fitness (11)
- Legal services (12)
- Economic development (13)
- Community development (14)
- Religious (15)
- Referral assistance (16)
- Childcare Assistance (17)
- Other (18) _____

Q5 What communities/counties does your organization serve?

Q6 Does your organization provide client transportation in any of the following ways? Check all that apply

- We operate our own vehicles (please include the number below) (1)

- We contract with a transportation provider to serve clients (2)
- Our staff provides client transportation (3)
- Our volunteers provide client transportation (4)
- We purchase or subsidize fares (or passes) for clients with local transportation providers.
Please indicate which provider: (5) _____
- We do not provide any transportation (6)

End of Packet